

## **Pioneer Region & USAV Refund Policy**

There are no refunds issued for Pioneer Region try-out memberships once purchased.

There are no refunds on membership fees. Full memberships may be eligible to receive a refund of regional registration fees under extreme and rare circumstances, at Pioneer Region sole discretion.

Background screening fees are never refundable.

USA Volleyball national registration fees are managed separately from regional membership fees. A request for USA Volleyball registration cancellation and possible refund of fees must be submitted through Pioneer Region on behalf of an individual.

Requesting a refund does not guarantee one will be issued.

Cancellation requests must be received within 45 days of purchase.

**USA Volleyball will only consider its refund if the RVA provided the individual a full refund on region membership fees.**

The following guidelines will be used in the calculation of USAV refund amounts.

- Individual participated in USA Volleyball sanctioned program or event then may be eligible for National registration fees refunded less insurance and credit card processing fees
- Individual did NOT participate in any USA Volleyball sanctioned program or event may be eligible for a full refund of membership fee

No refunds will be issued when an entire USA Volleyball membership season and/or any portion thereof is cancelled or interrupted for any reason.

USA Volleyball reserves the right to make exceptions to their refund policy at its sole discretion.